

## **Privacy Notice**

This privacy notice is intended for website visitors [www.emexdwc.ae](http://www.emexdwc.ae) (Users). It states how we EMEX DWC-LLC (Operator) use your personal data.

### **1. Basic provisions.**

The User's use of the site means that they agree to this Privacy Policy and the terms of processing the User's personal data.

In case of disagreement with the terms of the Privacy Policy, the User must stop using the site [www.emexdwc.ae](http://www.emexdwc.ae).

This Privacy Policy applies only to the site [www.emexdwc.ae](http://www.emexdwc.ae). The Operator does not control and is not responsible for third-party sites to which the User can click on the links available on the site.

The Operator does not verify the accuracy of personal data provided by the User of the online store's website.

### **2. User Rights:**

- receive information related to the processing of their personal data, except in cases provided for by federal laws. Information is provided to the personal data subject by the Operator in an accessible form, and it should not contain personal data related to other personal data subjects, except in cases where there are legal grounds for disclosure of such personal data. The list of information and the procedure for obtaining it is established by the Law on Personal Data;
- require the operator to clarify their personal data, block or destroy them if the personal data is incomplete, outdated, inaccurate, illegally obtained or not necessary for the stated purpose of processing, as well as take measures provided for by law to protect their rights;
- set a condition for prior consent when processing personal data for the purpose of promoting goods, works and services on the market;
- to withdraw consent to the processing of personal data;
- appeal to the authorized body for the protection of the rights of personal data subjects or in court against illegal actions or omissions of the Operator when processing their personal data;

### **3. User Responsibilities:**

- provide the Operator with reliable data about yourself.
- inform the Operator about updating (updating, changing) your personal data.
- Persons who have provided the Operator with false information about themselves, or information about another personal data subject without the latter's consent, are liable in accordance with the laws of the United Arab Emirates.

### **4. Principles of personal data processing:**

- The processing of personal data is carried out on a legal and fair basis.
- The processing of personal data is limited to the achievement of specific, pre-defined and legitimate purposes. Processing of personal data that is incompatible with the purposes of personal data collection is not allowed.
- It is not allowed to combine databases containing personal data that are processed for purposes that are incompatible with each other.
- Only personal data that meets the purposes of their processing are subject to processing.
- The content and scope of the personal data processed correspond to the stated purposes of processing. Redundancy of the processed personal data in relation to the stated purposes of their processing is not allowed.

- When processing personal data, the accuracy of personal data, their sufficiency, and, if necessary, their relevance in relation to the purposes of personal data processing is ensured. The Operator takes the necessary measures and / or ensures their adoption to delete or clarify incomplete or inaccurate data.

#### **5. Purposes of personal data processing.**

Purpose of processing the User's personal data:

- informing the User by sending emails;
- conclusion, execution and termination of contracts;
- providing the User with access to the services, information and / or materials contained on the website [www.emexdwc.ae](http://www.emexdwc.ae).

The Operator also has the right to send notifications to the User about new products and services, special offers and various events.

Depersonalized User data collected using Internet statistics services is used to collect information about User actions on the site, improve the quality of the site and its content.

#### **6. Conditions for processing personal data.**

Personal data processing is carried out with the consent of the personal data subject to the processing of his / her personal data, including:

- Last name, first name, patronymic.
- Email address.
- Phone numbers.
- collection and processing of depersonalized user data (including: cookies)

The operator collects statistics about the IP addresses of its users. This information is used to identify and solve technical problems, and to monitor the legality of financial payments made.

Any other personal information not specified above (purchase history, browsers and operating systems used, etc.) is subject to secure storage and non-distribution.

#### **7. The procedure for collecting, storing, transmitting and other types of personal data processing.**

The security of personal data processed by the Operator is ensured by implementing legal, organizational and technical measures necessary to fully comply with the requirements of the current legislation in the field of personal data protection.

The Operator ensures the security of personal data and takes all possible measures that exclude access to personal data of unauthorized persons.

The User's personal data will never, under any circumstances, be transferred to third parties, except in cases required by law or if the subject of personal data has given consent. The Operator is authorized to transfer data to a third party in order to fulfill its obligations under a civil contract.

#### **8. A list of actions performed by the Operator with the received personal data.**

The Operator collects, records, systematizes, accumulates, stores, clarifies (updates, changes), extracts, uses, transmits (distributes, provides, accesses), depersonalizes, blocks, deletes and destroys personal data.

The Operator performs automated processing of personal data with or without receiving and/or transmitting the received information via information and telecommunications networks.

#### **9. Cross-border transfer of personal data.**

The operator must ensure that the rights of personal data subjects are reliably protected by the foreign State to whose territory it is intended to transfer personal data prior to the start of cross-border transfer of personal data.

Cross-border transfer of personal data on the territory of foreign states that do not meet the above requirements can only be carried out if the personal data subject has written consent to the cross-border transfer of his personal data and/or the execution of a contract to which the personal data subject is a party.

**10. Confidentiality of personal data.**

The operator and other persons who have obtained access to personal data are obliged not to disclose or distribute personal data to third parties without the consent of the personal data subject, unless otherwise provided by federal law.

**11. Final provisions.**

The User can get any clarifications on the issues of interest related to the processing of their personal data by contacting the Operator via email: [sales@emexdwc.ae](mailto:sales@emexdwc.ae)

The policy is valid indefinitely until it is replaced with a new version.